Response to COVID-19

• Nevada Hospitals’ Response
• Challenges
• Opportunities & Lessons Learned
• Future Concerns
How Did Hospitals Respond?

- Crisis Standards of Care – surge planning
- NHA Master Mutual Aid Agreement between members
- Operating protocols – PPE, visitation, surgery – essentially changed the way they do business
- Data reporting – willingness and compliance, 7 days a week
- Equipment and PPE purchases
What Challenges did Hospitals Face?

• Data collection
  • Too many agencies trying to collect data

• PPE
  • Supply chain dysfunctional
  • Increased demand and double-digit price increases
  • Quality control issues
What Challenges did Hospitals Face?

• Workforce
  • Fear and illness
  • Significant pay increases in the northeast lured some of our workforce

• Lab testing
  • In-house capabilities
  • Hospitals had to treat all with symptoms – testing results took 4 – 6 days
  • Hospital workforce was not a priority – new hires, exposures
Opportunities & Lessons Learned

• Single, statewide coalition would benefit all
• Data collection through the Association proved invaluable
• Crisis Standards of Care (pre-planned over multiple years) prior to the pandemic provided a good framework to start with for the State
• Knowing the key players for communications efforts to lessen confusion
Future Concerns

- Emergency declaration ends
  - All waivers (i.e., 1135, 1115) will go away overnight
- COVID-19 during flu season
- Testing availability and results turnaround times
- Ongoing PPE supplies
PPC COVID-19 Focus: Nevada Hospitals in Action

• Access and affordability of health care  
  • Hospitals ensured access to care 24/7 – the *backbone of the state’s safety net system*  
  • Hospitals are one of the largest providers of healthcare to Medicaid patients

• Innovative approaches to providing health care, improving access and protecting workers  
  • Hospitals key in telehealth delivery  
  • Hospitals established alternate care sites

• Improving local, regional and state public health and coordination  
  • Hospitals proved to be invaluable data resource for public health
PPC COVID-19 Focus: Nevada Hospitals in Action

• Improved data collection and analysis for evidence-based policy making and planning
  • Hospitals provided timely reporting of hospital data allowing analysis to determine patient impact and need
• Health workforce development
  • Hospitals provided hands-on clinical training for students
  • Hospitals are largest employer of health care professionals – provided consistent and ongoing collaboration with licensing boards
Questions

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